

Electronic Acknowledgement Receipt

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| Application Number: | 09699262 |
| International Application Number: | |
| Confirmation Number: | 7389 |
| Title of Invention: | PORTFOLIO THEORY METHOD OF MANAGING OPERATIONAL RISK WITH RESPECT TO NETWORK SERVICE-LEVEL AGREEMENTS |
| First Named Inventor/Applicant Name: | Kai Cieliebak |
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| Filer: | Anne Vachon Dougherty. |
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File Listing:

| Document Number | Document Description | File Name | File Size(Bytes) /Message Digest | Multi Part /.zip | Pages (if appl.) |
|-----------------|----------------------|--------------------------------------|---|------------------|------------------|
| 1 | Drawings | CH919990038US1ReplacementFigure4.pdf | 28137 50f3ebda2c26f058d4499f99d350f4639f d99bae | no | 1 |

Warnings:

Information:

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| 2 | Post Allowance Communication - Incoming | CH919990038US1CopyofNotice.pdf | 74774 33573b323b72b23f3a32b3f1e4a3b8d5964 95611ea1 | no | 2 |
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